

Terms and Conditions

Last Updated: March 2025

Welcome to Honestly Innovative (“we,” “our,” or “us”). These Terms and Conditions govern your use of our website, honestlyinnovative.com, and the purchase of products or services available through the site. By accessing or using our website, you agree to comply with and be bound by these terms. If you do not agree, please do not access or use the website.

1. Definitions

- “Website” refers to [website URL] and all related web pages.
 - “User,” “you,” or “your” refers to any individual or entity that accesses or uses the website.
 - “Products” refers to the goods and services offered for sale on the website.
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2. Use of the Website

By using this website, you agree that:

- You are at least 18 years old or have the consent of a parent or legal guardian.
- You will use the website in accordance with applicable laws and regulations.
- You will not engage in fraudulent or unlawful activity.

We reserve the right to refuse service, terminate accounts, or cancel orders at our discretion if we suspect a violation of these terms.

3. Account Registration

To access certain features of the website, you may be required to create an account. By registering an account, you agree to:

- Provide accurate, complete, and up-to-date information.
- Maintain the security of your account credentials.
- Notify us immediately of any unauthorized use of your account.

You are responsible for all activities conducted under your account.

4. Orders and Payment

4.1 Order Acceptance

All orders placed through our website are subject to acceptance. We reserve the right to refuse or cancel an order for any reason, including errors in pricing or product availability.

4.2 Pricing and Availability

Prices and availability of products are subject to change without notice. We strive to provide accurate information, but errors may occur. If an error affects your order, we will notify you and provide the option to confirm or cancel the order.

4.3 Payment

We accept payment through WorldPay. By providing payment information, you represent and warrant that you are authorized to use the payment method.

5. Shipping and Delivery

5.1 Shipping Policy

All orders are shipped using the most convenient service for your location and preferences. Unless otherwise discussed, we ship within ten days of receiving your order and will provide you with a tracking number. Packages may be faced with shipping delays beyond our control and we can assume no responsibility for delivery once your item has left our hands.

5.2 Risk of Loss

Risk of loss and title for products pass to you upon delivery by the carrier.

6. Returns and Refunds

6.1 Return Policy

Due to the custom nature of our products, we are unable to offer returns.

6.2 Damages: Please inspect your order upon reception and contact us immediately if your item is defective or damaged. Please be sure to include your order number, contact number and photos of the packaging and the product clearly showing the damage. We will evaluate each situation and work with you to make it right.

6.3 Non-Returnable Items

Due to the custom nature of our products, we are unable to offer refunds or exchanges.

7. Intellectual Property

All content on this website, including text, graphics, logos, images, and software, is the property of Honestly Innovative and is protected by intellectual property laws. You may not reproduce, distribute, or create derivative works without our prior written consent.

8. Limitation of Liability

To the fullest extent permitted by law, we disclaim any liability for:

- Indirect, incidental, or consequential damages arising from your use of the website or products.
 - Errors, inaccuracies, or delays in website content or services.
 - Loss or damage resulting from unauthorized access to your account.
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9. Warranties and Disclaimers

We provide the website and products on an “as-is” and “as-available” basis. We make no warranties, express or implied, regarding the website or products, including but not limited to warranties of merchantability or fitness for a particular purpose.

10. Indemnification

You agree to indemnify and hold harmless Honestly Innovative, its affiliates, and its employees from any claims, damages, or losses arising from:

- Your use of the website or products.
 - Your violation of these terms.
 - Any third-party claims resulting from your actions.
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11. Termination

We reserve the right to terminate or suspend your access to the website without notice if we believe you have violated these terms or engaged in unlawful conduct.

12. Governing Law

These Terms and Conditions shall be governed by and construed in accordance with the laws of New York, without regard to its conflict of law principles.

13. Changes to These Terms

We may update these Terms and Conditions from time to time. Any changes will be posted on this page, and your continued use of the website constitutes acceptance of the updated terms.

14. Contact Us

If you have any questions or concerns about these Terms and Conditions, please contact us:

Email: honestlyinnovative@gmail.com

Phone: 845-565-0267